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A Message from Our CEO

At National MI, we are guided by our mission, our values and our purpose.

Our mission is to help people gain access to housing, and support them as they build value and community for themselves and their families. Our products provide borrowers with the assistance they need to access mortgage credit and, in doing so, we help open the door to affordable and sustainable homeownership in communities across the country. We are passionate about our work, and proud of the support we provide and positive impact we have in the lives of so many.

Our values are anchored around partnership, service, integrity and excellence. We believe that as one team — acting together — we can accomplish anything. We have a talented, dedicated and innovative group of employees who support each other and are committed to serving our lender customers with integrity and delivering for their borrowers. We have sought to create an environment where our employees feel energized and valued, where they are rewarded for their important contributions and recognized for their successes.

Our purpose is to serve our customers with distinction, security and success, and to optimize the long-term benefit we provide to our stakeholders through the execution of safe, sound and ethical business practices. Corporate sustainability is one of the ways we put purpose into action.

We have always focused on building our business in a sustainable manner, with discipline and risk-responsibility at the core. In doing so, we have established National MI as a leader in the U.S. mortgage insurance market and have positioned our company to serve stakeholders with consistency and distinction across all market cycles.

2023 brought new opportunities and challenges, and further highlighted the importance of our work. While the housing market and broader economy proved more resilient than most expected, elevated interest rates continued to strain affordability for many aspiring homeowners and dramatically slowed the pace of activity in the mortgage market. Against this backdrop, we continued to lead with impact – again helping a record number of borrowers in need and directly investing effort and resources to support communities across the country.

HERE ARE SOME HIGHLIGHTS FROM THE YEAR:

- We helped more than 160,000 people purchase a home providing support to borrowers at a time when they needed us most.
- We were recognized as a Great Place to Work® for the eighth consecutive year — a testament to the hard work and dedication of our talented team.
- We advanced our commitment to organizational inclusion through the ongoing work of our Embrace Committee – further aligning our efforts with our core mission, values and purpose.
- We invested in our communities fulfilling our philanthropic goals through corporate giving, volunteerism and matching donations.
- We advanced our technology platform investing to enhance employee productivity, customer connectivity and cybersecurity protection.

At National MI, we strive to be a sustainable, responsible organization — one that makes a difference in our communities and acts with integrity at all times. This report highlights our best practices and successes across key corporate responsibility matters relevant to our business, including the support we provide to aspiring homeowners, the investments we make in our people and communities, the work we do to advance our commitment to organizational inclusion, and the focus we bring to governance and sustainable business practices.

I am proud to be part of a mission-driven company that is committed to supporting affordable and sustainable homeownership, and in the process accelerating financial inclusion for all communities. I'm excited for you to learn more about our success as you read this report.

Adam Pollitzer

PRESIDENT & CHIEF EXECUTIVE OFFICER

March 29, 2024

SUSTAINABILITY AT NATIONAL MI





National MI supports sustainable homeownership, a healthy housing finance system and thriving communities by responsibly offering mortgage insurance for low down payment borrowers.





Helped



people achieve homeownership

SUPPORTING HOMEOWNERSHIP

Helping borrowers purchase homes that they can afford — supporting sustainable homeownership and sustainable communities — is our driving social mission. Homeownership has become both an instrument and an outcome of the American Dream. It provides homeowners with the ability to create a sanctuary for both challenging and prosperous times, put down roots in a community, and accumulate wealth and access credit by building home equity. We strongly believe that the benefits of sustainable homeownership should be available to all individuals.

INVESTING IN OUR PEOPLE AND COMMUNITIES

The talent and dedication of our employees are key to our success. We have a diverse, high-performance team and a corporate culture that encourages collaboration and

communication, mutual respect and innovation. We are committed to equity and inclusion and invest in our employees through competitive compensation and benefits, development, training and employee safety. We give back to our communities through volunteerism, matching gifts and corporate donations.

GOVERNANCE AND SUSTAINABLE BUSINESS PRACTICES

Strong corporate governance guides our creation of shareholder value and we are committed to corporate governance practices that strengthen board and management accountability to our stakeholders. As an insurer, we are prudent risk managers and maintain robust compliance, cybersecurity and privacy programs. We embrace sustainable business practices, including corporate recycling and responsible investing.

SUPPORTING HOMEOWNERSHIP





homeowners bridge the affordability gap

Our social mission is to help more people realize the dream of responsible, sustainable homeownership — sooner and more affordably. We believe homeownership is foundational to building strong communities and creating long-term financial security.¹

Prospective homeowners often cite accumulating the down payment as the primary barrier to achieving homeownership.² We help borrowers overcome the down payment hurdle – a minimum of 20% for a conventional loan — by making it possible for them to purchase a home with a down payment as low as 3%. In addition, our products can help borrowers achieve homeownership earlier than they otherwise could if they had to accumulate enough savings to make a 20% down payment.

Our products also support the broad availability of liquidity and credit in the housing market and protect taxpayers from credit losses, enhancing the long-term sustainability of the housing finance system.

Mortgage insurance facilitates secondary market sales of residential mortgages, primarily to Fannie Mae and Freddie Mac (the government sponsored enterprises, or GSEs) – which in turn provides liquidity to support new homeowners coming into the market – and provide lenders and investors a means to diversify and mitigate their exposure to mortgage credit risk. With our private capital standing in a first loss position, we play a crucial role in protecting U.S. taxpayers from exposure to credit losses experienced by the GSEs, which are effectively guaranteed by the government.

According to a 2019 Federal Reserve survey, median homeowner net worth is more than 40 times the median net worth of renters, demonstrating the power of homeownership not only to build wealth, but to lift families out of poverty. For families in the bottom half of the income distribution, the homeownership rate was 49% in 2019, while the homeownership rate for those in the top 10% of the distribution was 94%.

² In a 2018 Zillow Survey, 68% of prospective buyers (the highest percentage in the survey) cited the down payment as a barrier to homeownership.





ACCESS AND AFFORDABILITY

Our mortgage insurance products help bridge the affordability gap and enhance access to mortgage credit. We support the broad efforts of the GSEs to promote equitable access to affordable and sustainable housing and address long-standing disparities in homeownership. National MI is an approved mortgage insurance provider for affordable programs sponsored by the GSEs, such as Fannie Mae's HomeReady® and Freddie Mac's Home Possible® federally sponsored affordable loan programs that offer low- and moderate-income homebuyers the opportunity to become first-time homeowners.

We help to promote and expand viable homeownership opportunities through the impartial and equal application of fair and reasonable underwriting requirements that support our objective of making homeownership affordable and sustainable. We fully support the fair treatment of homeowners under the Fair Housing Act and operate in accordance with the Equal Credit Opportunity Act's prohibitions against discrimination in credit transactions.

COMMUNITY EDUCATION

Many people do not fully understand how mortgage insurance can help them achieve homeownership. We work with lenders and industry associations to help educate potential first-time homebuyers and dispel common misconceptions about down payment requirements, thereby creating more inclusive opportunities for homebuyers. Approximately one-third of National MI's marketing efforts are devoted to affordable lending programs and education.



NATIONAL MI UNIVERSITY

Through National MI University, we offer a large catalog of online courses, webinars, podcasts and in-person events to help our lender customers reach a larger audience and educate potential borrowers on low down payment options. We provide customer training on topics including diversity in the mortgage industry, appraisal bias risk reduction, equitable homeownership and solutions for younger homebuyers. Through our website, we also provide links to GSE-approved homebuyer education courses.





We believe that our strong entrepreneurial and collaborative culture is a key differentiator and a fundamental driver of our success. For eight consecutive years, we have been recognized as a Great Place to Work®, a distinction based on workplace environment, employee experience and the leadership behaviors proven to deliver market-leading revenue, employee retention and increased innovation.

As of December 31, 2023, we had 238 employees including 237 full-time and one part-time, working throughout the United States.

GUIDING PRINCIPLES AND CORE VALUES

- 1. Trust and Respect. We trust and empower our employees to do their jobs. We give employees a voice and recognize their contributions.
- **2. Collaboration and Communication.** We value diverse opinions and share ideas at all levels. Through active collaboration and open communication, we all thrive.
- **3. Innovation and Execution.** We recognize that new ideas can come from anywhere and we have the flexibility, open-mindedness and decisiveness to implement new programs that make sense. We focus on simplicity, clarity and responsiveness.
- **4. Integrity.** We keep our promises and act with integrity in all matters.
- **5. Diversity.** We value and encourage each person to bring their full and unique selves to National MI, as that makes us all better.



OUR PEOPLE STRATEGY

Our employees are our greatest asset. We therefore prioritize our people with the goal to attract, retain, support and develop a best-in-class, diverse workforce. Our Chief Human Resources Officer oversees human capital management and reports to the compensation committee and full board.





We prioritize human capital management and seek to attract, retain, support and develop our talented employees in a number of ways, including offering competitive salaries and benefits packages that have included discretionary annual cash bonuses and annual equity grants to all employees. We have a "Total Rewards" strategy that includes programs and practices designed to engage and motivate our employees, including birthday cards and gifts, service recognition, learning and development opportunities, financial, mental and physical wellness trainings, flexible work options and competitive paid time-off.



We seek to foster employee engagement, collaboration and innovation. We value honest and timely employee feedback and believe employee satisfaction is paramount to our ability to deliver value to our stakeholders and our success as a company. We have adopted a three-pronged approach to employee engagement to better identify areas of strength and opportunities for improvement.



Engagement Surveys:

We conduct a comprehensive, company-wide survey annually. Employee responses are sent anonymously to an independent third party. The Chief Human Resources Officer reviews the responses and provides a detailed overview and analysis of key findings to the executive team and board. Results are reviewed in detail to identify successes and assess areas for improvement and focus. In response to these surveys, the company has developed and implemented a number of programs, including virtual and in-person training opportunities for managers, increased team-building budgets, recruitment as well as internal educational diversity initiatives, an online charitable giving portal, flexible work options and additional learning courses for all employees, particularly centered around professional and personal wellness and development.

Townhall Meetings: We hold quarterly all-hands townhall meetings for management to provide business updates, compliance messages, introduce new employees, celebrate employee successes, and provide employees the opportunity to ask questions of management. These interactive meetings provide opportunities for employees to learn more about what's happening within the company, participate in presenting, and suggest ways to improve our business operations and nominate co-workers for special recognition.

2023 Employee Survey Responses



Continual Feedback

Mechanisms: We engage with our employees throughout the year to solicit employee feedback and questions and to gauge employee satisfaction. These engagement methods encompass an e-mail inbox specifically designated for questions and feedback, stay and exit interviews, lunch-and-learn sessions, companywide lunches, happy hours, teambuilding events, employee appreciation parties and a quarterly survey.



We are proud of our long-term employee retention. Our five-year average voluntary turnover rate is **6.9%**. We believe that our culture of collaboration and inclusivity, total rewards philosophy, learning and development opportunities, employee engagement approach, challenging work and workplace inclusion have been key drivers of our high employee retention.



2023

Fortune Magazine "Great Place to Work"

Fortune Magazine "Great Place to Work"

San Francisco Business Times "Top Middle Market Companies" List 2022

2021

Fortune Magazine "Great Place to Work®" with special recognition by Fortune as one of the "Best Workplaces" in Financial Services and Insurance

Named to Fortune's List of "100 **Fastest Growing Companies**"

Fortune Magazine "Great Place to Work"

2020

2019

Fortune Magazine "Great Place to Work"

HousingWire Magazine: "Women of Influence" recognition

Fortune Magazine "Great Place to Work" with

special recognition by Fortune as one of the "Best Workplaces" in the Bay Area and Financial Services and Insurance

2018

MReport Magazine

(Mortgage banking news publication): "Top 25 Companies to Work For"

2017

For more information on our awards, please visit our website here nationalmi.com/national-mi-awards/

Fortune Magazine "Great Place to Work" with special recognition by Fortune as one of the "Best Workplaces" for Women, Baby Boomers, Medium Workplaces, Financial Services and Insurance

Fortune Magazine "Great Place to Work" with special recognition by *Fortune* as one of the "Best Workplaces" in the Bay Area, Small and Medium Workplaces and

Financial Services and Insurance

2016

INCLUSION



The diversity among our employees is a tremendous asset. We value inclusion as a company and believe that diverse perspectives promote innovation and are crucial to the long-term success of our business. We are committed to supporting inclusion in our workplace and aim to create an environment that welcomes and supports differences and encourages input and ideas from all.



We have established an inclusion committee, "Embrace," whose primary objective is to further inclusion initiatives across our business. Embrace membership reflects a cross-functional, diverse employee mix by gender, sexual orientation, ethnicity, race, age, functional level and tenure. The committee aims to address inclusion topics in areas such as employee and leadership composition, companywide education, diverse vendors and community outreach and partnerships.

We also offer OpenSesame webinars and sessions on inclusion, diversity and belonging topics.

Cultural Observance Day

In support of our employees who come from an array of rich and diverse cultural traditions, we provide a "Cultural Observance Day," a paid holiday that allows employees to choose a day off that honors their own heritage, religion or culture, or to learn about another culture in support of learning and inclusion. In 2023, 179 of our employees used Cultural Observance Day for a range of observances including Juneteenth, Lunar New Year, Veterans Day, Dia de los Muertos, Hanukkah and Chongyang.

Equitable Compensation

We are committed to equitable compensation practices and regularly review compensation to ensure that our practices are fair and equitable across the organization for all employees.



 $^{^{\}scriptscriptstyle 1}\,$ Employee diversity metrics as of 12/31/2023



NAMMBA m.power

Internal and External Recruitment Strategy

We have integrated recruitment strategies — such as targeted job postings – to attract qualified, diverse candidates to our team and encourage current employees to refer qualified candidates.

We also encourage employees to pursue internal transfer and promotion opportunities that align with their career goals. We believe that the size of our company provides accessible opportunities for diverse candidates seeking professional growth, a positive corporate cultural environment and a purpose-led social mission. Below is a partial list of our targeted job postings we use, as applicable:

- Association of Latino Professionals for America (ALPFA)
- National Black MBA Association (NBMBAA)
- National Association of Black Accountants (NABA)
- Hispanic/Latino Professional Association (HLPA)

- National Association of Women Sales Professionals (NAWSP)
- National African American Insurance Association (NAAIA)
- Ability-Jobs.com
- Diversityjobs.com

Diversity Partners

National MI is a member and sponsor of the National Association of Minority Mortgage Bankers of America (NAMMBA). We partner with NAMMBA to provide mortgage professionals with training, education and career development resources that help to promote diverse, sustainable homeownership in communities across the country, and provide sponsorship in support of NAMMBA's initiatives to expand inclusion and equity in the mortgage industry.

To further our gender-based inclusion efforts nationally and at the local level, we sponsor the Mortgage Banker Association's mPower program, which supports networking and professional growth and development for women in the housing finance industry.

In 2023, we developed a partnership with Year Up, a skills-based job training program that is committed to ensuring equitable access to economic opportunity, education and justice for all young adults. Through Year Up, we host an internship program, providing training, supervision and mentoring as well as exposure to our industry.

EMPLOYEE BENEFITS, HEALTH AND SAFETY

In addition to competitive compensation and a highly collaborative culture, we provide supplemental benefits that support health and wellness, child and eldercare, and financial wellbeing.

We offer traditional healthcare plans that currently cover at least 90% of the cost of the monthly premiums for employees and their families. We also provide a wide range of additional benefits to our employees, including:

- Flexible schedule and remote work options
- Flexible spending accounts (health and dependent care)
- Company subsidy paid to health savings account
- Domestic partner healthcare plan gross-up
- First-time homebuyer financial assistance
- 401(k) plan with 5% employer matching contribution and immediate vesting
- Subsidies for home office equipment and furniture

- Financial counseling and tax planning assistance
- Student loan paydown assistance
- Wellness and wellbeing training
- Fitness reimbursement
- Backup childcare and elder care program
- Paid time off donations to fellow employees with medical emergencies
- Employee Assistance Program resources for emotional, financial, or legal assistance
- Tuition reimbursement program
- Supplemental caregiving



Our injury and illness prevention policy (IIPP) governs the health and safety of National MI employees, contract workers, and vendors. The IIPP plan describes specific requirements for program responsibility, compliance, communication, hazard assessment, accident/ exposure investigations, hazard correction, training and record keeping. We regularly engage external counsel to review and update our IIPP plan.

We strive to provide a safe and healthy work environment for all of our employees. Accordingly, we require all employees to follow environmental, safety, and health rules and practices as laid out in our IIPP. Violence and threatening behavior are prohibited. We maintain a fire procedure plan and emergency action plan for our headquarters, offer our employees first aid and AED training options, conduct periodic fire drills, and have disaster preparedness, response and recovery plans for every department.



Our business relies on our people. The health and safety of our employees and other people with whom we interact is paramount, and that philosophy has served us well during the challenges of the COVID-19 pandemic. We developed a COVID-19 pandemic preparedness and response plan as part of our IIPP to address specific exposure risks, sources of exposure, potential routes of transmission and other unique characteristics of the COVID-19 virus.

Additionally, we have implemented a flexible work policy that maximizes flexibility and efficiency while preserving a positive customer experience and business continuity. We continue to follow COVID-19 guidance for minimizing the spread of COVID-19 and monitor developments at the federal, state and local levels, and update our plan accordingly.

TRAINING AND DEVELOPMENT

We provide learning and development (L&D) opportunities to all employees across various platforms within our training and educational framework to provide meaningful professional development. We continually enhance and expand our L&D library to ensure that it reflects the strategic needs of the company and serves the needs of our employees. Through our extensive L&D offerings and easily accessible online portals and trainings, employees are empowered to develop individualized training and development plans that align with their role and responsibilities.

New Employees.

Our new employees attend an onboarding session that provides an overview of the company, including information about our history, culture, marketing and branding, compliance, privacy and information security, and emergency preparedness.

Manager Training.

Training to support new or soon-to-be managers in making a seamless and successful transition into management.

Tuition Reimbursement.

We provide a companywide tuition reimbursement program to support employees who wish to pursue a degree, coursework or classes, certificates, or continuing education credits to maintain their license requirements.

Professional Development.

We offer access to a variety of online and in-person courses to support the professional development and advancement of our employees along their career paths. Employees have access to a full library of professional courses through OpenSesame, ADP University, the American Management Association and other sources.

Leadership Training.

We provide leadership training and support options for employees to support development in areas such as presentations, manager essentials, interpersonal communications, coaching techniques and building culture. We also offer an external leadership training curriculum to provide our people with access to best-inclass tools and perspectives foundational to success as National MI business leaders.

Wellness and Wellbeing.

We offer a variety of live and on-demand training for employees to learn more about wellness topics ranging from work/life balance to mindfulness. Additionally, we provide membership access to apps such as Calm and Caravan in support of employee wellbeing.



GIVING BACK TO OUR COMMUNITIES

We are proud to support more accessible and affordable homeownership and strive to act with integrity as an employer, corporate citizen and community partner. Through our support of homeownership, we enable communities to prosper and encourage our diverse and talented employees to embrace and experience rich cultures and lifestyles while giving back to our communities.



We have established the "Give Where You Live" program to continue to advance community engagement. Through matching donations, employee volunteering and nonprofit partnerships, we support causes that will have the greatest impact on our local communities and the people who live there.

We have aligned our philanthropic priorities with organizations that support initiatives outlined in our "HOME" program:

- Health: Improve employee
 wellness by supporting fitness
 activities, events, and fundraising
 efforts for health-related
 organizations.
- Ownership: Support responsible homeownership and help those in need through home repair and rebuilding programs.
- Mentor: Improve children's ability to succeed in school by supporting education initiatives and children's service organizations.
- Environment: Instill community pride through involvement in environmental efforts in cities where we live and work.

Our Give Where You Live
Committee meets to review
and select corporate philanthropic
sponsorships from various
employee suggestions, such as
charity runs, homebuilding and
neighborhood cleanups that
support our local communities.
All events and donations are
administered in accordance
with National MI's charitable
contributions policy, corporate
sponsorship guidelines and
other company policies.



We are proud of the positive impact we have in our communities and provide support to charitable causes through direct corporate giving, matching employees' contributions and targeted donations of food and hard goods.

MBA Open Doors
Foundation, visit
mbaopensdoors.org

MBA Opens Doors

We donate a portion of the premium payments we receive on every new policy we originate to the MBA Opens Doors Foundation (ODF), which helps vulnerable families with critically ill or injured children stay in their homes while a child is in treatment. These philanthropic efforts are also an extension of our inclusion philosophy as many of these families in need represent the diverse, underserved people within our communities - often single parent families in low-income areas. National MI will be extending our corporate sponsorship of the ODF in

2024 with an increased donation for every new loan we insure during the year. We also were honored by the ODF with its 2022 annual Spirit Award, which recognizes an organization whose enthusiasm and support brought new participants to ODF's roster and whose efforts amplified the positive impact ODF has on vulnerable families.



State Scholarship Funds

We make donations to a number of state nonprofit educational funds around the U.S. that provide access to individualized pre-K through 12th grade learning programs for low-income and other underrepresented communities. In 2023, we donated more than \$550,000 to these educational funds.

Food and Furniture Donations

We remain steadfast in supporting our communities. We continue to support children in our community by rerouting our weekly food orders for our corporate headquarters to local school programs. We also partnered with the Alameda County Foodbank and hosted a virtual food drive.

Direct Employee Contributions and Matching Gifts

We provide employees the option to easily arrange personal charitable donations to nonprofit community organizations listed within our charity portal, and match these contributions up to an annual corporate limit.

As a company, we matched dollar-for-dollar up to \$25,000 in employee donations made to Maui Wildfire Relief, Humanitarian Aid for Israel and Israel-Gaza Humanitarian Aid Relief Fund.

In 2023, more than 20% of our employees participated in the matching gifts program, donating over \$25,000 to more than 60 non-profit organizations. A few of the organizations selected by our employees include:

- Alameda Food Bank
- St. Jude Research Hospital
- Feeding America

- Bay Area Poverty Fund
- Compassion International
- American Cancer Society





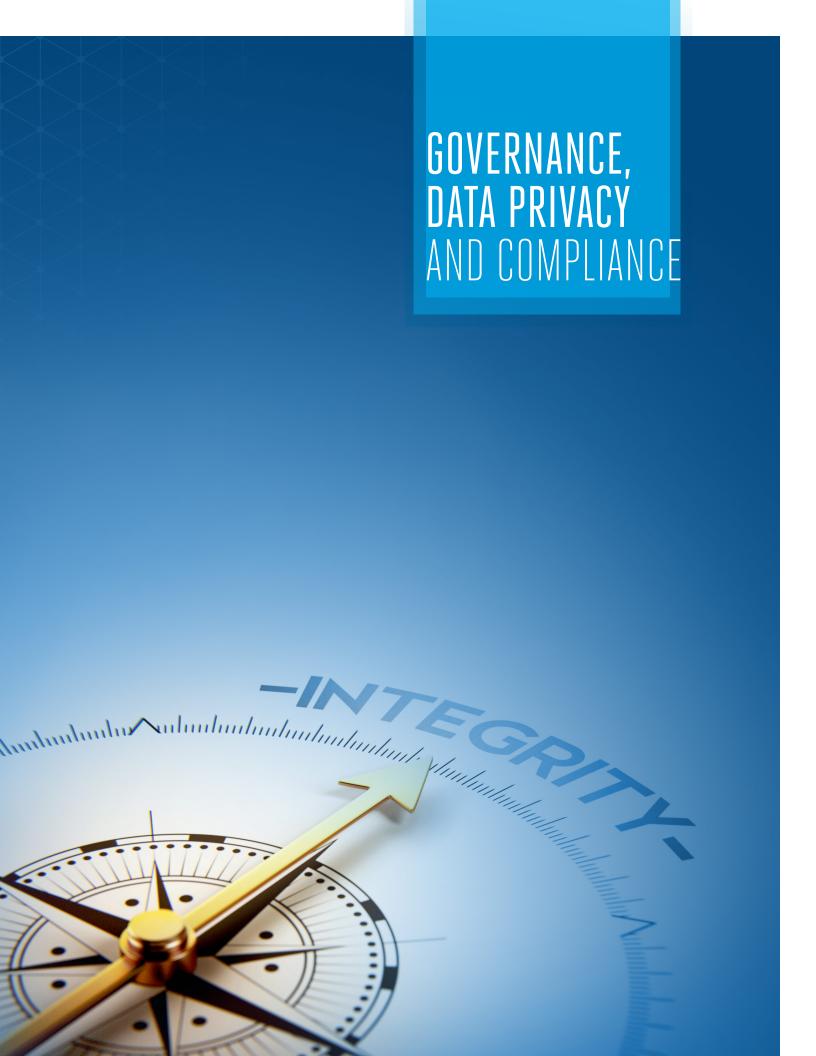
We encourage our employees to give back to their communities through our paid volunteer time off program, which provides up to eight paid hours annually to employees volunteering at a registered charitable organization. Employees are encouraged to participate in team-building volunteer events with their department or may volunteer at a charity of their choice instead.

We endeavor to support charities that align with our core mission of helping more low down-payment borrowers achieve the dream of homeownership, such as homebuilding with Habitat for Humanity or refurbishing houses for senior citizens through Rebuilding Together Oakland.

We have also sponsored employee events to facilitate community engagement such as tree planting outside in urban locales and cleanup projects.

Some of the charities chosen by our employees include:

- Family Giving Tree –
 Milpitas, CA
- Big Brothers Big Sisters –
 Charlotte, NC
- Alameda Food Bank –
 Alameda, CA
- BlackFemaleProject –
 Oakland, CA
- Friends of the Medical College Milwaukee, WI
- Habitat for Humanity –Schenectady, NY



We are committed to corporate governance, ethical standards and responsible business practices that promote long-term value and strengthen accountability at all levels. We have established a corporate governance structure that aligns with our strategic objectives and enables our board to effectively oversee key aspects of our business.

OVERSIGHT OF CORPORATE RESPONSIBILITY MATTERS

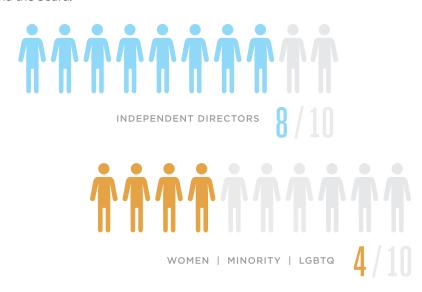
Our board and management recognize the importance of comprehensive corporate responsibility to our long-term business strategy and value creation. Our board oversees corporate responsibility matters impacting our company and periodically participates in professional education on important topics related to board oversight.

The governance and nominating committee (GNC) of the board has primary oversight responsibility over our corporate responsibility program. The GNC periodically reviews our related strategy, initiatives and policies, and receives updates on significant activities and developments from our sustainability committee and management.

Our sustainability committee assists our senior leadership in implementing and monitoring our overall corporate responsibility program. This cross-functional group is comprised of leaders from core departments, including human resources, internal audit, risk, finance, legal, operations and information technology. The committee receives regular corporate responsibility-related updates, meets to discuss related issues critical to our business and stakeholders, recommends steps to advance our sustainability objectives, advises on external disclosures, and provides periodic updates to our senior executive team, GNC and the board.

BOARD INDEPENDENCE AND DIVERSITY

Our board is focused on maintaining and continuously enhancing its composition and diversity, independent oversight and effectiveness. We believe that the board should possess a combination of skills, professional experience and diversity of backgrounds necessary to oversee our current and future business needs.



BUSINESS CONDUCT AND ETHICS

We work hard to foster a culture of ethical business conduct and compliance, which is an essential element of our corporate governance. Our board oversees the company's overall compliance efforts. The board has delegated to the audit committee the responsibility to monitor our compliance with laws, regulations and internal procedures, including processes for reporting confidential and anonymous complaints regarding ethical and compliance issues. Our Chief Compliance Officer provides regular compliance program updates to both the audit committee and full board.



To guide the overall framing of our compliance program, the board has adopted a business conduct and ethics policy, which has been designed to establish standards of business conduct and ethics that apply to our board, executive team, employees and contractors. It covers a wide range of business practices and procedures with basic principles to guide honest and ethical conduct regarding topics such as insider trading, conflicts of interest, competition and fair dealings, financial reporting, anti-corruption and more. In 2023, 100% of our employees, board members and contractors acknowledged the business conduct and ethics policy. The policy can be accessed on our website.

We have a number of other policies and guidelines to foster compliance and ethical conduct at all levels, and we also host mandatory ethics and compliance training throughout the year for all employees. Our polices are reviewed regularly and updated periodically to reflect organizational, regulatory, compliance, legal and other changes.

Some of our key compliance-related policies include:

- Anti-Fraud Policy
- Business Conduct and Ethics Policy
- Complaint Handling Process
- Conflicts of Interest Policy
- Document Retention and Destruction Policy
- Employee Handbook
- Information Security Policies
- Insider Trading and Information Policy
- Privacy Policy
- Privacy Incident Response Plan
- Related Party Transaction Approval Policy
- Real Estate Settlement Procedures Act and Anti-Inducement Policy and Procedures
- Social Media Policy

All of our employees, board members and contractors are required, upon onboarding and annually thereafter, to acknowledge their understanding and acceptance of key corporate policies. At our quarterly all employee meetings, we routinely include a "Compliance Moment' segment that is intended to provide continuous education and increase awareness around key legal and compliance topics. Our law department also provides ad hoc training and distributes periodic newsletters on various compliance related topics, such as cybersecurity, insider trading, document retention and destruction, social media and communications, data privacy, and conflicts of interest.

Anti-Fraud

Preventing fraud is an important component of our compliance and awareness programs. We have implemented an anti-fraud policy and anti-fraud controls that aid in the detection and prevention of fraud against our company and advise our employees and other persons of their responsibility to help prevent and detect fraud. Our mandatory annual compliance training includes an anti-fraud module.





IN 2023

100%

of our employees,
board members
and contractors
acknowledged the
business conduct
and ethics policy

Compliance Training

At onboarding and annually thereafter, employees acknowledge compliance with key corporate policies and complete mandatory compliance training, delivered through our learning management system. The customized training is used to introduce and reinforce corporate policies and to provide topic-specific education on relevant industry or regulatory required topics, including privacy and information security, anti-fraud, business conduct and ethics, record retention, intellectual property, conflicts of interest, social media and communications. We also assign mandatory quarterly security courses to increase employee awareness about their important role in ensuring adherence to privacy and security protocols in their day-to-day job functions, such as anti-phishing vigilance and strong password maintenance.

Policy Against Harassment, Discrimination and Retaliation

We are committed to providing all employees with a safe and respectful working environment that is free from harassment and discrimination, as outlined in our policy against harassment, discrimination and retaliation. All employees are required to complete mandatory bi-annual harassment training, which includes a comprehensive review of our anti-harassment and discrimination policy and the law.



We operate with integrity. Our law and compliance teams have been designated to receive, evaluate, coordinate, respond to and/or refer complaints and other reports of concerns related to fraud, ethical violations, alleged noncompliance, and complaints received from customers or state insurance departments pertaining to the company's insurance activities.

Our complaint handling process policy outlines the types of unethical behavior or violations that must be promptly reported and the methods of reporting. Complaints or concerns can be directly reported to management or to the company's anonymous and confidential hotline service (details are also laid out in our business conduct and ethics policy). Depending on the nature and content of the reported concern, the matter will be escalated to our General Counsel. Chief Human Resources Officer, or our board, as appropriate. Retaliation against any person for reporting a complaint in good faith is strictly prohibited regardless of the outcome of the investigation.



TRANSPARENT INFORMATION AND FAIR ADVICE

Our customers are originators of mortgage loans that are sold to the GSEs. We do not advertise or provide our products directly to borrowers (consumers). The holder of the mortgage — typically the GSEs or a bank — is the beneficiary of the policies that we write and receives the benefit of our coverage if a borrower defaults on a mortgage loan.

Our master policy defines our product, eligibility requirements and terms of coverage, including the requirements for rescission relief, which provides our policyholders with enhanced certainty of coverage.

We also provide our customers with underwriting guidelines, servicing guides, training and other information on our website to enhance their knowledge of our products and processes and facilitate their transparent and fair engagement with borrowers.

We fully support the fair treatment of homeowners under the Fair Housing Act and operate in accordance with the Equal Credit Opportunity Act's prohibitions against discrimination in credit transactions.



National MI has established policies and processes governing the approval and monitoring of our lender customers. Our processes and policies for approval and monitoring adhere to the standards mandated by the GSEs and additional guidelines established by National MI.

We conduct ongoing sampling and audits of loans we have underwritten and loans we receive that are underwritten on a delegated basis by our lender customers. The results of these reviews and audits are shared internally and with our lender customers and we may initiate corrective actions, including transitioning lenders out of our delegated underwriting program, if lender performance does not meet our standards.



Our operating subsidiary, National Mortgage Insurance Corporation, is a licensed insurer and may, from time to time, receive complaints and other inquiries from state insurance departments. Although the company does not customarily deal directly with consumers, state insurance departments provide mechanisms for consumers to file complaints regarding insurance company practices.

The law department is designated to receive, log, investigate and resolve any such complaints in accordance with our complaint policy, state insurance department guidance and laws or regulations governing the handling of such complaints (as applicable). Appropriate oversight and escalation measures are in place for complaint reviews. To date, the company has not received complaints from any state insurance department.

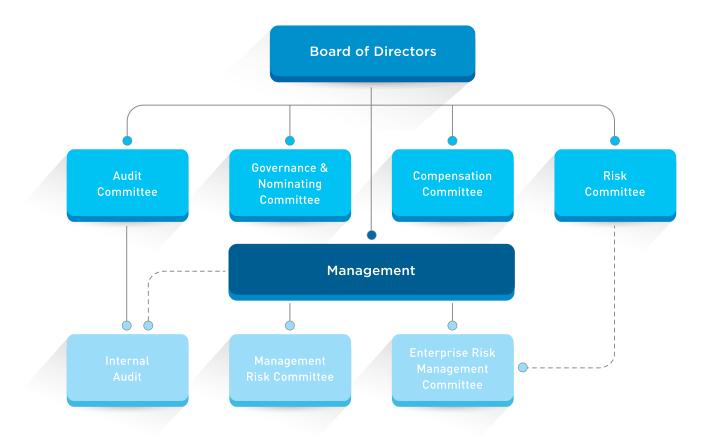
RISK MANAGEMENT AND BUSINESS CONTINUITY

Senior management is charged with identifying and managing the risks facing our business and operations. Our board is responsible for overseeing how our senior management addresses these business and operational risks to the extent they are material. Accordingly, our board, assisted by the board-level risk committee, oversees and considers risk throughout the year on a companywide and individual action basis.

Our board also implements its risk oversight function through delegation to each of our audit committee, compensation committee, GNC and risk committee. These committees meet regularly and report back to the full board. Our board committees play significant roles in carrying out our risk oversight function.

Senior management implements its risk oversight function through the management risk committee,

which is responsible for overseeing the company's insurance liability risk, and whose membership includes our Chief Executive Officer, Chief Financial Officer, Chief Risk Officer, Executive VP of Operations and Information Technology, Chief Administrative Officer and General Counsel, and VP of Credit Policy.





The ERM committee (ERMC) is a cross-disciplinary management-level enterprise risk committee that (i) facilitates risk discussions and monitors the implementation of effective risk management practices and (ii) assists risk owners with identifying, defining and monitoring risk exposures. The ERMC documents the key risks we face and how we monitor and manage those risks. Its membership includes our Chief Executive Officer, all of our Executive Vice Presidents, our Chief Compliance Officer, and our Head of Internal Audit. The chair of the ERMC provides updates to the board-level risk committee, the Chief Executive Officer and the Executive Chairman.

Internal audit was established by the audit committee to review and assess the activities of the company in all functional areas and reports to the chair of the board-level audit committee. Internal audit provides management and the audit committee with reasonable assurance that the risk management and internal control systems throughout our company are adequate and operating effectively. We require that internal audit remain at all times independent of any activity it reviews in order to provide objective and credible assessments on behalf of the company.



Our business continuity program is managed by our IT department with oversight from senior management and the board.

As part of our overall risk management framework, we maintain business continuity and disaster recovery plans in the event our business operations or IT infrastructure or systems are interrupted. We have identified business systems and processes that are critical to our business continuity and have developed appropriate response and contingency protocols to maintain these systems and processes in the event of interruption. We periodically conduct a business impact analysis that consists of risk assessments, risk monitoring, business continuity plan reviews and testing.

CLIMATE-RELATED RISK

Our business and operations generally are not exposed to climate-related risks. To obtain a conventional mortgage, homeowners are required to maintain hazard insurance on their dwellings and generally restore/rebuild properties that suffer physical damage related to climate events. The master policy that governs our terms of coverage has specific exclusions for defaults related to property damage.

We have established business continuity plans that would support continued operation of our business if our headquarters were inaccessible due to a severe weather event or other natural disasters such as coastal flooding, earthquakes or wildfires.

While the specific risks related to climate change are not directly relevant to our business of providing mortgage insurance, we recognize the secondary risks that climate change poses to the broader economy and home prices, which ultimately could impact the credit performance of our insured portfolio. We monitor and track the path of home price appreciation by Metropolitan Statistical Area (MSA) and consider this MSA-level home price data in our product pricing, loss reserving and portfolio risk assessments. If the path of home price appreciation in an MSA were impacted by climate-related events, that impact would be considered in our business decisioning.





CYBERSECURITY AND DATA PRIVACY

National MI is committed to safeguarding our company data and the data we receive in the course of underwriting our mortgage insurance coverage. We are entrusted with highly sensitive customer, borrower and other information and our board and management allocate significant resources to protecting the privacy and security of that information, consistent with our policies and applicable laws. Our Executive VP of Insurance Operations and IT is responsible for implementing, managing and enforcing information security directives, and provides quarterly updates to the board. Our Chief Compliance Officer leads our privacy program and provides compliance and privacy updates to the audit committee of the board on a quarterly basis.



CYBERSECURITY

We have a comprehensive information security policy and program that governs our cybersecurity and data management practices. We continually seek improvements to further strengthen our security posture and use the National Institute of Standards and Technology ("NIST") Cybersecurity Framework as our benchmark to manage cybersecurity-related risks. We maintain a robust vendor risk management program to help ensure our service providers and IT suppliers are fully able to support our business needs. As applicable, National MI annually obtains a SOC 2 Type 2 certification from its relevant vendors.

Security Risk Assessments and Monitoring

We are committed to rigorously testing and auditing our information technology security and data privacy protection program. Our program is regularly audited by the internal audit department as part of the company's overall audit plan. Typically, four to six information technology/data privacy audits are conducted annually. We regularly conduct mandatory security awareness training for our employees and contractors, including the use of test emails to improve proficiency in identifying and reporting potentially fraudulent communications or "phishing" attempts to our IT security team. If a user fails these tests, mandatory enhanced security training and guidance is provided.

Incident Response

As part of our cybersecurity program, we maintain an incident response plan. National MI's incident response plan provides a standardized, enterprise-wide incident response process flow that establishes roles, responsibilities and key stakeholders and identifies incident triggering sources, types and severity levels. The plan details a unified incident notification process and procedures for containing and remediating the incident, while minimizing disruption to the business. The plan is reviewed on an annual basis and updated as needed.



As a financial services company and employer, we receive and maintain data that, if exposed improperly, could result in harm to our company, customers, borrowers, employees, and other constituencies. We are committed to protecting this sensitive data and allocate significant resources to enhancing, maintaining and overseeing our data privacy protection program. We comply with applicable information privacy and data protection laws that protect customer, employee and borrower data. These laws include the Gramm-Leach-Bliley Act (GLBA), the Fair Credit Reporting Act, the California Consumer Privacy Act, California Privacy Rights Act and Mass Reg 201 CMR 17.00, and additional related regulations.

Our privacy program guides our conduct in the collection, use, handling and disclosure of confidential or personal information. We are not a consumer-facing enterprise and engage with our lender customers purely on a business-to-business basis. We collect only the minimum amount of personal information needed to conduct our business, typically provided to us by customers for the purpose of mortgage insurance underwriting. We do not share or sell personal information for marketing purposes, and comply with all applicable laws related to the lawful and transparent collection and use of personal information.

Our privacy policy applies to all employees, agents, directors, contractors and service providers, and supplements the externally facing privacy policy and terms of use available on our website. We conduct periodic audits and/or workspace scans to monitor compliance with, and increase awareness of, our privacy policies and procedures.

Privacy Incident Response

We maintain a privacy incident response plan that outlines the special steps we will take upon discovery of an incident involving the potential exposure of personally identifiable information, in keeping with our information security policy and privacy policy.

All potential privacy incidents are required to be reported immediately to the Chief Compliance Officer and to the EVP of Operations and IT.

Privacy and Records Advisory Committee

Co-chaired by the Chief Compliance Officer and head of internal audit with representatives from each business unit, the privacy and records advisory committee oversees the privacy and records management priorities of our company. The committee meets periodically to identify and discuss company initiatives to further data privacy and responsible records management and to inform decision making related to these matters.

The committee also seeks to increase employee awareness and engagement by providing an open forum for knowledge transfer and discussion.

Privacy and Security Training

As part of the onboarding process and annually thereafter, all personnel receive and are required to acknowledge compliance with the company's key privacy and cybersecurity policies.

Our mandatory onboarding and annual compliance training coursework contains a dedicated privacy module, and all employees are automatically enrolled in three mandatory online security courses per quarter. As with all of our mandatory training, we deliver and track completion through our learning management system to ensure a 100% completion rate.

STAKEHOLDER ENGAGEMENT, GOVERNMENT AFFAIRS AND ADVOCACY

We actively engage with all of our stakeholders on a regular basis – including customers, shareholders, employees, policyholders, regulators and other important constituencies. We hold discussions with federal and state regulatory officials, the GSEs, lawmakers and other policymakers to promote our public policy goals. We participate in several industry and trade associations, most notably the US Mortgage Insurers (USMI), the Housing Policy Council, and the Mortgage Bankers Association (MBA) to advance public policy initiatives that are important to our business and help to enhance availability and access to mortgage credit and fairness, and financial inclusion for borrowers.





National MI is regulated by all

5 STATES

National MI operates

in a highly regulated industry and is regulated by all 50 states and the District of Columbia with oversight by our largest counterparties, the GSEs. We comply with all applicable federal and state laws and regulations.

The board receives updates on regulatory and government relations subjects quarterly and on a more frequent basis as appropriate.



Our employees are free to make personal political contributions as they see fit. We prohibit political contributions (directly or through trade associations) by the company or its business units, except for the voluntary, employee-funded NMI Holdings, Inc. Political Action Committee (NMI PAC). The NMI PAC supports the election of candidates who understand and support the private mortgage insurance industry and adheres to the Federal Election Campaign Act of 1971, regulations promulgated by the Federal Election Commission (FEC) and relevant state and local law in carrying out political activities. The activities of the NMI PAC are supervised and directed by an employee-led steering committee. At least annually, we review the records, policies and procedures of the NMI PAC to ensure compliance with all applicable state and local laws.







As a financial services company, we have a limited environmental footprint, and we strive to minimize the impact of our operations on the environment. We have reduced travel by integrating video and audio conferencing and virtual meetings into our business practices. We outsource our production data center to a 100% green energy data center provider, decreasing our overall carbon footprint by leveraging the economies-of-scale and environmental efficiencies of our third-party, cloud-based data center provider.

Our headquarters (and only office location) is leased and in a LEED Gold-certified building that includes eco-friendly features such as LED lighting, motionsensor lighting, Energy Star appliances, temperature-controlled air and water heating, water efficient plumbing fixtures and electric car charging stations. The building also received the Institute of Real Estate Management (IREM) Certified Sustainable Property designation

by following stringent requirements to conserve electricity, water and gas.

We have adopted sustainable practices to support recycling and composting. Our use of paper has been decreased through a combination of reducing our printing requirements and lowering our kitchen paper product needs through initiatives such as providing employees with reusable cups. We have increased the use of recycled and

recyclable materials in our operations and have regular e-waste pickup and responsible disposal from a third-party vendor as well as routine office furniture donations. We continue to evaluate other enterprise-wide changes to further decrease the environmental impact of our operations.



We measured our Scope 1 and 2 greenhouse gas (GHG) emissions with the assistance of a third-party consulting firm. The GHG inventory was prepared consistent with the World Resources Institute World Business Council for Sustainable Development Greenhouse Gas Protocol. In 2023, the sum of our carbon dioxide equivalent (CO₂e) was roughly 100.00 metric tons.¹

NATIONAL MI EMISSIONS BY SCOPE AND CATEGORY		
	SUM OF CO ₂ eMT	
SCOPE 1	-	
SCOPE 2	100.00	
Purchased Heating	50.50	
Purchased Electricity	49.49	
GRAND TOTAL	100.00	



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While the specific risks related to climate change are not directly relevant to our business of providing mortgage insurance, we recognize the secondary risks that climate change poses to the broader

economy and home prices, which ultimately could impact the credit performance of our insured portfolio. If home prices were impacted by climate-related events, that impact would be considered in our business decisioning.



SUSTAINABLE INVESTING

As an insurance provider, we maintain a substantial fixed-income investment portfolio. Our investments are guided by our investment policy and managed by an external investment manager with supervision and oversight from our Chief Financial Officer and the risk committee of our board. To manage our risk exposure, the investment policy outlines eligible investments and specific

concentration limits by asset type, issuer and credit rating. Our investment manager has extensive research capabilities and has developed processes to evaluate and score issuers of securities in our portfolio based on certain climate-related risks and other important corporate responsibility factors. The primary climate-related stress test utilized by our investment manager is based on the Paris Accord scenario — with temperatures increasing 1.5 degrees Celsius as compared to pre-industrial temperatures.

We continue to increase our focus on corporate responsibility factors in assessing the sustainability of our investments and in developing our responsible investing framework.

¹ Number is calculated based on a 10.585% average annual share of building occupancy in our only leased office space in Emeryville, CA.

FRAMEWORKS AND STANDARDS



In developing this report, we have leveraged guidance from the Sustainability Accounting Standards Board (SASB) on corporate responsibility topics that are most material for the mortgage insurance industry. We have referenced the United Nations Sustainable Development Goals (U.N. SDGs) and have identified certain business activities and programs that align with the U.N. SDGs where we believe we can have the greatest impact (see figure below).

UNITED NATIONS SUSTAINABLE DEVELOPMENT GOALS (SDGs)

The United Nations SDGs are a collaborative, global effort to achieve a better and more sustainable future for all. Represented by 17 Global Goals and 169 targets, the SDGs address challenges of poverty, inequality, climate change, environmental degradation, peace and justice. We identified the key areas where we have the greatest influence and potential impact through our business strategy, products and services.

SDG	DESCRIPTION	COMMENTS	SECTION IN THE REPORT
NO POVERTY	End poverty in all its forms everywhere	Homeownership has long been viewed as a pathway out of poverty by allowing families to build wealth through home equity. According to a 2019 Federal Reserve survey ¹ , median homeowner net worth is more than 40 times the median net worth of renters, demonstrating the power of homeownership to lift families out of poverty.	Access and Affordability
GOOD HEALTH & WELL-BEING	Ensure healthy lives and promote well-being for all at all ages	Homeownership leads to better health outcomes relative to renting. In a 2012 national survey of Habitat for Humanity homeowners, 74% indicated their families' overall health had improved since moving into their home ² . National MI also provides comprehensive employee health and wellness benefits and programs.	Access and Affordability Employee Benefits, Health and Safety

FRAMEWORKS AND STANDARDS

SDG	DESCRIPTION	COMMENTS	SECTION IN THE REPORT
DECENT WORK & ECONOMIC GROWTH	Promote inclusive and sustainable economic growth, employment and decent work for all	Our products support sustainable homeownership and a healthy housing finance system, broadening opportunities for wealth creation and employment in housing-related industries	Access and Affordability
1 REDUCED INEQUALITIES	Reduce inequality within and among countries	The accumulation of home equity acts as a forced savings mechanism that can be passed down to future generations. Homeownership also results in better education outcomes. According to a study by the Federal Reserve Bank of New York ³ , children of homeowners have a 19% higher graduation rate than renters, and are twice as likely to acquire some form postsecondary education.	Access and Affordability
RESPONSIBLE CONSUMPTION & PRODUCTION	Ensure sustainable consumption and production patterns	We provide mortgage insurance for Fannie Mae's HomeStyle Energy Mortgage and Freddie Mac's GreenChoice Mortgage programs, which allow borrowers to upgrade their homes to be more resilient to natural disasters and more energy efficient. In addition, we continually look for ways to reduce our environmental impact across our operations.	Environmental Impact

¹ Federal Reserve 2019 survey https://www.federalreserve.gov/publications/files/scf20.pdf

² Habitat For Humanity 2012 survey https://www.habitat.org/newsroom/03-08-2012-wb-survey

³ Federal Reserve Bank of New York Economic Policy Review https://www.newyorkfed.org/medialibrary/media/research/epr/03v09n2/0306hark.pdf

SUSTAINABILITY ACCOUNTING STANDARDS BOARD (SASB)



TOPIC	ACCOUNTING METRIC	SASB CODE	ALIGNMENT WITH NMI
Transparent Information & Fair Advice for Customers	Total amount of monetary losses as a result of legal proceedings associated with marketing and communication of insurance product related information to new and returning customer	FN-IN-270a.1	NMI discloses material legal proceedings in our Annual Reports on Form 10-K in accordance with SEC requirements. In 2023, the company did not incur any losses attributed to insurance marketing or communications.
	Complaints-to-claims ratio	FN-IN-270a.2	Our customers are mortgage originators and the vast majority of our interactions are with our originator customers and not individual consumers. In 2023, there were no customer or consumer complaints received or filed with state insurance departments.
	Customer retention rate	FN-IN-270a.3	In 2023, we did business with 88% of the customers we served in 2022.
	Description of approach to informing customers about products	FN-IN-270a.4	Refer to the Transparent Information and Fair Advice section of this report.
Incorporation of Environmental, Social, and Governance Factors in Investment Management	Total invested assets, by industry and asset class	FN-IN-410a.1	Please review our Annual Report on Form 10-K and the Sustainable Investing section of this report.
	Description of approach to incorporation of environmental, social, and governance (ESG) factors in investment management processes and strategies	FN-IN-410a.2	Refer to the Sustainable Investing section of this report.
Policies Designed to Incentivize Responsible Behavior	Net premiums written related to energy efficiency and low carbon technology	FN-IN-410b.1	This metric is not applicable to our business.
	Discussion of products and/or product features that incentivize health, safety, and/or environmentally responsible actions and/or behaviors	FN-IN-410b.2	Refer to the Supporting Homeownership section of this report.

TOPIC	ACCOUNTING METRIC	SASB CODE	ALIGNMENT WITH NMI
Environmental Risk Exposure	Probable Maximum Loss (PML) of insured products from weather-related natural catastrophes	FN-IN-450a.1	Refer to the Risk Management and Business Continuity section of this report.
	Total amount of monetary losses attributable to insurance payouts from (1) modeled natural catastrophes and (2) non-modeled natural catastrophes, by type of event and geographic segment (net and gross of reinsurance)	FN-IN-450a.2	Refer to the Risk Management and Business Continuity section of this report.
	Description of approach to incorporation of environmental risks into (1) the underwriting process for individual contracts and (2) the management of firm-level risks and capital adequacy	FN-IN-450a.3	Refer to the Risk Management and Business Continuity section of this report.
Systemic Risk Management	Exposure to derivative instruments by category: (1) total potential exposure to noncentrally cleared derivatives, (2) total fair value of acceptable collateral posted with the Central Clearinghouse, and (3) total potential exposure to centrally cleared derivatives	FN-IN-550a.1	This metric is not applicable to our business.
	Total fair value of securities lending collateral assets	FN-IN-550a.2	This metric is not applicable to our business.
	Description of approach to managing capital and liquidity-related risks associated with systemic non-insurance activities	FN-IN-550a.3	This metric is not applicable to our business.

Forward-Looking Statements

This report contains forward looking statements within the meaning of Section 27A of the Securities Act of 1933, as amended (the "Securities Act"), Section 21E of the Securities Exchange Act of 1934, as amended (the "Exchange Act"), and the U.S. Private Securities Litigation Reform Act of 1995. Forward-looking statements are statements about future, not past, events and involve certain important risks and uncertainties, any of which could cause our actual results to differ materially from those expressed in our forward-looking statements. Forward-looking statements in this report include, without limitation, statements regarding National Mi's positioning for its future performance. We do not undertake, and specifically disclaim, any obligation to revise any forward-looking statements to reflect the occurrence of future events or circumstances.



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